

SERVICE BRIEF

Azure Virtual Desktop.



Secure, scalable cloud desktops accessible from anywhere.

THE PROBLEM & THE APPROACH

Traditional desktop infrastructure is expensive, inflexible, and difficult to secure for remote workers. Hardware refresh cycles, VPN complexity, and inconsistent user experiences create ongoing operational burden and cost.

Azure Virtual Desktop (AVD) delivers Windows 10/11 desktops and applications from Azure, accessible securely from any device. Users get consistent desktop environments regardless of location whilst IT gains centralised management and enhanced security controls.

Key challenges addressed

EIGHT COMMON RISKS

- | | |
|--|--|
| 01 Expensive desktop hardware requiring constant refresh cycles. | 05 Limited business continuity capability if office facilities unavailable. |
| 02 Complex VPN infrastructure struggling with remote worker demand. | 06 Slow provisioning of new users or contractors (days or weeks rather than minutes). |
| 03 Inconsistent user experience across devices and locations. | 07 High support costs managing a distributed desktop estate. |
| 04 Security risks from unmanaged personal devices accessing corporate resources. | 08 Difficulty providing secure access to sensitive applications from remote locations. |

SERVICE OVERVIEW

Windows desktops, delivered as a service.

AVD provides multi-session Windows desktops running in Azure, accessed via lightweight client applications on any device. Users sign in to receive their familiar Windows desktop with all corporate applications, files, and resources securely over the internet, without VPN.

Our deployment establishes the complete AVD infrastructure: networking and connectivity, identity integration with Active Directory or Entra ID, host pool configuration, user profile management, application publishing, and security hardening including conditional access and multi-factor authentication.

■ TIER 01 · STANDARD

Standard AVD Deployment

Up to 100 users, single host pool, standard applications suitable for straightforward remote working requirements.

- Up to 100 users
- Single host pool
- Standard application set
- Conditional access & MFA

■ TIER 02 · ENTERPRISE

Enterprise AVD Deployment

Multiple host pools, complex application requirements, custom images, third-party application integration, or advanced security and compliance requirements.

- Multiple host pools
- Custom images & app packaging
- Third-party app integration
- Advanced security & compliance

TYPICAL TIMELINE

4 – 6 weeks

Kick-off to production deployment.

INVESTMENT

From £15,000

Final price agreed after scoping.

ONGOING AZURE COST

£80–150 / user / mo

Indicative; finalised in scoping.

WHAT'S INCLUDED IN BOTH

SIX DELIVERABLES

- 01 Infrastructure design 02 Identity integration 03 Profile & app config 04 Testing & validation 05 Training & support

NEXT STEPS

Book a 30-minute scoping call to confirm scope, licensing, and timeline.

hello@connect.com

+44 20 7173 5320

[CONNECT.COM](https://connect.com)