

SERVICE BRIEF • 07

Microsoft 365 Migration.



Seamless tenant-to-tenant and cloud migrations with zero disruption.

THE PROBLEM & THE APPROACH

Whether migrating from on-premises infrastructure to Microsoft 365 or consolidating tenants following mergers, acquisitions, or restructuring, poorly executed migrations create business disruption, data loss risks, and extended productivity impacts.

CNNECT's Microsoft 365 Migration service handles the complete transition: technical assessment and planning, data migration with validation, user cutover coordination, and post-migration hypercare.

Key challenges addressed

EIGHT MIGRATION RISKS

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| 01 Tenant consolidation following mergers, acquisitions, or corporate restructuring. | 05 User confusion and productivity loss from inadequate training or preparation. |
| 02 Email downtime causing business disruption and customer communication failures. | 06 Archive and compliance data requiring careful handling during tenant-to-tenant moves. |
| 03 Data loss during migration from poor planning or inexperienced execution. | 07 Security groups, distribution lists, and permissions requiring reconfiguration. |
| 04 Complex coexistence between source and target tenants during transition. | 08 SharePoint site structures and Teams channels needing reconstruction in target tenant. |

SERVICE OVERVIEW

Four scopes, one repeatable method.

We transfer email, calendars, contacts, files, and collaboration tools from on-premises Exchange, other email providers, file servers, or between Microsoft 365 tenants during mergers, acquisitions, divestitures, or restructuring.

Every engagement follows the same four-phase method Assessment & Planning, Preparation, Migration, Stabilisation sized to the scope of work below.

METHOD	01 Assessment & Planning	02 Preparation	03 Migration	04 Stabilisation
■ SCOPE 01 Small Migration Standard email, calendar, and contacts migration. Basic file migration to OneDrive.	■ SCOPE 02 Medium Migration Email plus SharePoint / OneDrive file migration with permission preservation. Basic Teams configuration and migration.	■ SCOPE 03 Large / Complex Migration Tenant-to-tenant, complex coexistence, extensive Teams & SharePoint, compliance / archive data, application dependencies, phased multi-site.	■ SCOPE 04 Tenant Consolidation Post-merger consolidation, multi-tenant to single, complex security-group and permissions, extensive Teams & SharePoint migration.	

WHAT'S INCLUDED IN ALL SCOPES

SIX DELIVERABLES

01 Discovery 02 Tenant config 03 Validated migration 04 Documentation 05 1-week hypercare

NEXT STEPS

Book a 30-minute scoping call to confirm scope, licensing, and timeline.

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