

SERVICE BRIEF

CNNECT Microsoft CSP Service.



Complete Microsoft 365 security, support, and optimisation.

A DIFFERENT KIND OF CSP

Most Microsoft CSP partners simply resell licenses. We take a fundamentally different approach combining flexible licensing with proactive security, expert technical support, and continuous optimisation.

Every new client receives a free CIS Security Assessment and three days of complimentary remediation typically covering all high-priority security gaps before you pay for anything else.

Key challenges addressed

01

Microsoft 365 CIS Security Assessment

FREE

Comprehensive evaluation against 81 internationally recognised security controls. Identifies gaps across authentication, data management, email security, and storage. Provides prioritised remediation roadmap.

02

Security Remediation Services

3 DAYS FREE

Microsoft-certified engineers implement recommended controls directly in your environment. Three days typically covers all high-priority issues (90%+ of cases). Changes tested, validated, and documented.

03

Ongoing Microsoft Environment Support

UK-based specialists providing technical support. Direct Microsoft escalation path and quarterly security reviews. A team who understands your specific environment, not a faceless ticket queue.

04

Licensing Management Portal

Self-service portal with visibility into your Microsoft estate, usage analytics, and optimisation. Consolidated billing with flexible mid-month license changes, plus cost trend analysis and forecasting.

THE CNNECT CSP PROCESS

Secure first, then license, then optimise.

Our integrated service starts with understanding your security posture through comprehensive assessment, fixes identified issues through expert remediation, provides ongoing UK-based technical support from specialists who understand your environment, and delivers continuous visibility and optimisation through our licence management portal.

The four-stage process

FROM DAY ONE TO ONGOING

STAGE 01	STAGE 02	STAGE 03	STAGE 04
Free CIS Assessment	3 Day Remediation	Ongoing Support	Continuous Visibility
Free CIS assessment identifies security gaps across your tenant.	Free remediation (3 days) fixes high-priority issues.	Maintains security and handles day-to-day issues.	Portal provides continuous visibility and cost optimisation.

KEY BENEFITS

Security improvement	Faster issue resolution	Complete visibility
Free assessment and remediation fixes critical gaps before paying anything.	UK-based specialists who understand your environment providing immediate support.	Real-time portal showing licence allocation, usage, and optimisation opportunities.
Simplified billing	Expert remediation	Continuous improvement
Single consolidated invoice for all Microsoft subscriptions.	Security controls implemented directly by Microsoft-certified engineers.	Regular reviews ensuring ongoing optimisation and security.

NEXT STEPS

Book a 30-minute scoping call to confirm scope, licensing, and timeline.

hello@connect.com

+44 20 7173 5320

[CONNECT.COM](https://connect.com)